

Privacy Policy

At, accessible from <https://marmonfoodservice.com/>, one of our main priorities is the privacy of our visitors. This Privacy Policy document contains types of information that is collected and recorded by and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us.

This Privacy Policy applies only to our online activities and is valid for visitors to our website with regards to the information that they shared and/or collected in .

Information we collect

The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information.

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Personal Information We May Collect from Users:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City

How we use your information

We use the information we collect in various ways, including to:

- Provide, operate, and maintain our website
- Improve, personalize, and expand our website
- Understand and analyze how you use our website
- Develop new products, services, features, and functionality
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes
- Send you emails
- Find and prevent fraud

Log Files

These files log visitors when they visit websites. All hosting companies do this as part of hosting services' analytics. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is to analyze trends, administering the site, tracking users' movement on the website, and gathering demographic information.

Email Privacy Policies:

Your privacy and data security are essential to us. We've updated our email privacy policies to enhance your experience and keep your information safe. We're only allowing real email addresses and have strengthened our encryption to protect your data on our website, excluding the use of disposable email addresses.

Updated Browser Policies for Enhanced Security and Privacy

To enhance your browsing safety, we've made several updates to our browser policies:

- **Stronger Encryption:** We've introduced more advanced encryption to protect your browsing data.
- **Limited Cookie Usage:** Our updated policy limits cookies to those necessary for site functionality.
- **Enhanced Harmful Content Protection:** We've improved our ability to block harmful content, such as malware and phishing.

Third Party Privacy Policies

This Privacy Policy does not apply to other advertisers or websites that are not owned by Marmon Foodservice Technologies. Thus, we are advising you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options.

You can choose to disable cookies through your individual browser options. To know more detailed information about cookie management with specific web browsers, it can be found at the browsers' respective websites.

CCPA Privacy Rights (Do Not Sell My Personal Information)

Under the CCPA, among other rights, California consumers have the right to:

Request that a business that collects a consumer's personal data disclose the categories and specific pieces of personal data that a business has collected about consumers.

Request that a business delete any personal data about the consumer that a business has collected.

Request that a business that sells a consumer's personal data, not sell the consumer's personal data.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

Use of Content

To maintain high standards of content quality and integrity, we ban the use of Dummy Text on our website, including any Lorem Ipsum text. All content must be original, relevant, and meaningful to our audience. This ensures that our website remains a valuable and trustworthy resource for our visitors.

GDPR Data Protection Rights

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.

The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.

The right to erasure – You have the right to request that we erase your personal data, under

certain conditions.

The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

Additional Services

For Additional Services, we use the following platforms:

- **FreshDesk** Our website utilizes Freshdesk to provide customer support services. This platform enables us to manage inquiries efficiently and enhance your overall experience. When you contact us for support, Freshdesk may collect information such as your name, email address, and chat history. We prioritize transparency regarding the data we collect and how it is utilized.

In compliance with privacy laws, our Privacy Policy details the types of information collected, the purposes for which we use it, and the safeguards we have in place to protect your data. If you are in a region with specific privacy regulations, such as the California Consumer Privacy Act (CCPA) or the General Data Protection Regulation (GDPR), we adhere to these laws, ensuring your rights to access, modify, or delete your personal information.

Your Rights under the GDPR

The Company undertakes to respect the confidentiality of Your Personal Data and to guarantee You can exercise Your rights. You have the right under this Privacy Policy, and by law if You are within the EU, to:

- **Request access to Your Personal Data.** The right to access, update or delete the information We have on You. Please contact Us to assist You. This also enables You to receive a copy of the Personal Data We hold about You.
- **Request correction of the Personal Data that We hold about You.** You have the right to have any incomplete or inaccurate information We hold about You corrected.
- **Object to processing of Your Personal Data.** This right exists where We are relying on a legitimate interest as the legal basis for Our processing and there is something about Your situation, which makes You want to object to our processing of Your Personal Data on this ground. You also have the right to object where we are processing Your Personal Data for direct marketing purposes.
- **Request erasure of Your Personal Data.** You have the right to ask Us to delete or remove Personal Data when there is no good reason for Us to continue processing it.
- **Request the transfer of Your Personal Data.** We will provide to You, or to a third-party You have chosen, Your Personal Data in a structured, commonly used, machine-readable format. Please note that this right only applies to automated information which You initially provided consent for Us to use or where We used the information to perform a contract with You.
- **Withdraw Your consent.** You have the right to withdraw Your consent on using your Personal Data. If You withdraw Your consent, We may not be able to provide You with access to certain specific functionalities of the Service.

Exercising of Your GDPR Data Protection Rights

You may exercise Your rights of access, rectification, cancellation and opposition by contacting Us. Please note that we may ask You to verify Your identity before responding to such requests. If You make a request, We will try our best to respond to You as soon as possible.

You have the right to complain to a Data Protection Authority about Our collection and use of Your Personal Data. For more information, if You are in the European Economic Area (EEA), please contact Your local data protection authority in the EEA.

Contact Us

Contact Information

Email: privacy@marmonfoodservice.com